

RAHAT

CYBER SECURITY - Networking Fundamentals, Log Analysis & OS Administration

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📍 [Edmonton, AB](#)

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SKILLS

- **Networking & Protocols:** TCP/IP, DNS, HTTP/S, , ICMP, DHCP, VLANs, OSI Model, Packet Capture.
- **Security Analysis & Monitoring:** SIEM, Log Analysis, Threat Triage, Alert Investigation, IOC Detection.
- **Operating Systems & Scripting:** Windows Administration, Linux CLI, Bash, PowerShell, Shell Scripting.
- **Vulnerability Assessment & Management:** Nessus, OpenVAS, OWASP Top 10 and Security Analysis.
- **Endpoint & Identity Security Tools:** MFA, EDR, Access Control, Group Policy Management, User Access.

WORK EXPERIENCE

Administrative Assistance

March 2025 – Present

Brar Security Training & Finger Printing Ltd.

Edmonton, AB

- Coordinated day-to-day office workflows for 10+ staff by managing calendars, scheduling appointments, and organizing meetings, boosting operational efficiency by 30% and reducing scheduling conflicts by over 40%.
- Streamlined communication by handling 50+ weekly calls and emails, providing timely responses, improved client interaction turnaround by 35% while maintaining a 95% SLA compliance rate, ensuring smooth information flow.
- Executed and restructured filing systems containing 500+ records, reducing document retrieval time by 40% and increasing data accuracy for reporting tasks, supporting leadership with detailed Excel data dashboards.

Customer Service Representative

January 2020 – February 2021

WorldWide Acquisitions Inc.

North York, ON

- Managed 100+ weekly customer inquiries through calls, emails, and chat, delivering effective solutions, resulting in a 98% overall satisfaction rating and contributing to a 20% increase in positive client experience & feedback.
- Documented and tracked 500+ service requests in CRM systems, improving resolution accuracy by 25% and helping reduce response delays by optimizing issue categorization, escalation workflows, and team efficiency.
- Resolved customer complaints with a 92% first contact resolution rate, reducing escalations by 30% and enhancing customer retention metrics; upheld strict confidentiality standards, improving compliance audit scores by 20%.

PROJECTS

SIEM Log Monitoring & Alert Investigation Lab

Security Analyst – Self Directed Project

- Developed a full featured Splunk lab integrating system logs from Windows and Linux hosts, enabling real-time ingestion and indexing of over 10,000 system events to simulate enterprise level security monitoring scenarios.
- Created 7+ custom correlation rules to detect failed logins, privilege escalations, and suspicious PowerShell scripting executions, improving alert fidelity by 40% and reducing false positives in simulated environments.

Vulnerability Assessment Using Nessus/OpenVAS

Vulnerability Analyst – Self-Directed Project

- Performed in-depth system scans on 5+ virtual machines using Nessus and OpenVAS, uncovering over 120 vulnerabilities categorized by severity using CVSS metrics, aligned remediation to mitigate risks above score 7.0.
- Processed a professional vulnerability security assessment report, including risk scores, evidence screenshots, and prioritized remediation actions, helping reduce system exposure by 60% rate in a test network environment.

Network Traffic Analysis with Wireshark

Network Security Analyst – Self-Directed Project

- Captured and analyzed over 5GB of network traffic using Wireshark across system protocols (TCP, HTTP, DNS), identifying SYN flood attempts and unauthorized remote logins simulating potential real-world intrusions.
- Filtered 2,000+ packets to isolate malicious patterns and IoCs, reconstructed system HTTP payloads showing ex-filtration behavior, and compiled a technical report recommending 4 firewall and network hardening measures.

EDUCATION

Computer Networking & Technician

January 2019 – April 2020

Centennial College, Scarborough, ON

CERTIFICATIONS

- **CompTIA Security+ and Cyber Security Certification, Udemy**
- **Cyber Security Program – JanBask Training**